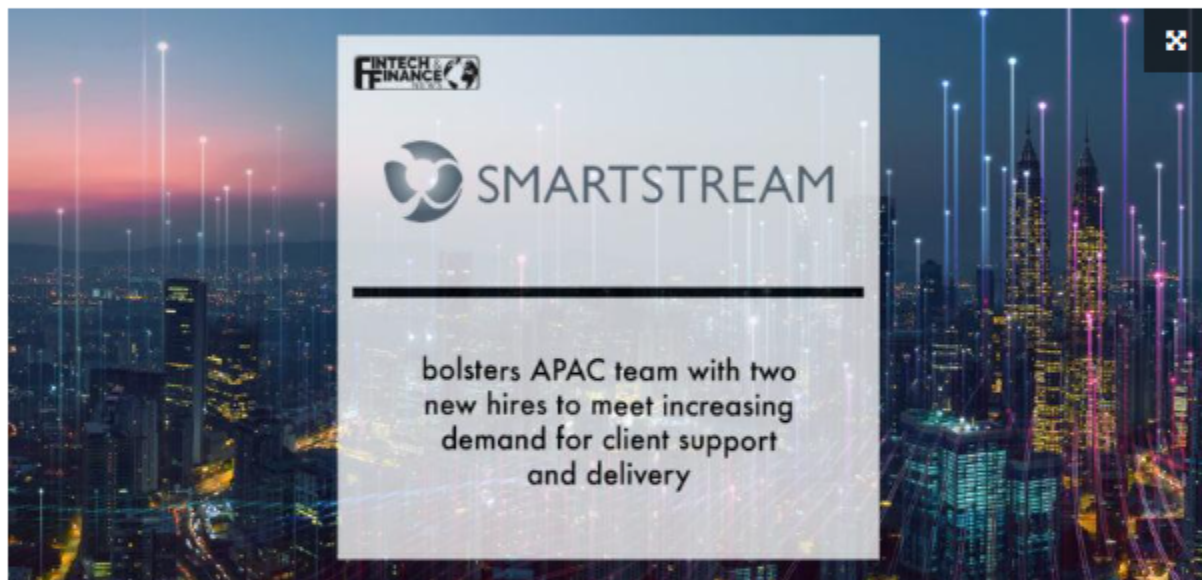


# SmartStream bolsters APAC team with two new hires to meet increasing demand for client support and delivery

August 30, 2022



**SmartStream Technologies**, the financial Transaction Lifecycle Management (TLM®) solutions provider today announces two senior appointments – Romain Rohee, Regional Head for Client Services and Delivery and Amol Deep, Delivery Engagement Director – both hires will strengthen the regional team in areas of solution delivery and client engagements.

Romain Rohee will lead and set direction on all product delivery, with a key focus on customer satisfaction and relationships across all stages of the client lifecycle. Prior to joining SmartStream, he was the APAC Head of Operations for ITRS Group and led their managed and professional services teams. Before this, he was at two other organisations managing process implementations and integration for Société Générale and Orsyp Group, globally.

Amol Deep will manage the APAC project management and large delivery programmes. He has over 17 years of experience in delivery management and customer engagement in the APAC region. Prior to joining SmartStream, Amol was at Xceptor, providing client end-to-end engagement and professional services delivery, for the regional business programme. Before this, Amol held several senior roles at banks including, Bank of America Merrill Lynch (Singapore), Bank Julius Baer (Singapore), and JP Morgan Chase (India and USA).

**Romain Rohee, Head for Client Services and Delivery, SmartStream, APAC, states:** "Joining SmartStream is an exciting opportunity to bring my experience to an already successful home-grown team. I look forward to supporting the rapid expansion of our clients in the region and will ensure they get the most from our solutions".

**Amol Deep, Delivery Engagement Director, SmartStream, APAC, states:** "Client long-term relationships are key to a successful organisation, and SmartStream is a market leader and well-placed to be a partner in the customer success journey – so far, I have seen many banks that have looked upon SmartStream as the go-to-organisation in the region. I am excited to join a strong and customer-focused team".

Both Romain Rohee and Amol Deep will be based at the regional headquarters in Singapore, and reporting to **Simon Byles, Global Head of Delivery Engagement, SmartStream, who states:** "We are pleased to have Romain and Amol join the team, they are vastly experienced with proven skills in the industry – they are a great fit for us at SmartStream given the shared values for client service and delivery excellence. Romain and Amol have joined a successful team in APAC, that have year-on-year proven their strengths, delivering and often exceeding client expectations. Having them on board will ensure the ongoing success, as we move forward to a very exciting period for SmartStream in the delivery of our latest award-winning solutions, and partnering with our clients to achieve their targeted business outcomes".