

SmartStream Technologies bolsters APAC team with Deep and Rohee

SmartStream Technologies, a financial Transaction Lifecycle Management solutions provider, has appointed Romain Rohee and Amol Deep.

Based in Singapore, the two senior appointments will strengthen the regional team in areas of solution delivery and client engagements. The hires will report to Simon Byles, global head of delivery engagement at SmartStream.

Rohee will take on the role of regional head for client services and delivery, where he will lead and set direction on all product delivery, with a key focus on customer satisfaction and relationships across all stages of the client lifecycle.

He joins SmartStream from ITRS Group, where he led the firm's services teams as APAC head of operations. Prior to this, Rohee was managing process implementations and integration for Société Générale and Orsyp Group, globally.

Deep has been appointed delivery engagement director and will manage the APAC project management and large delivery programmes.

He has more than 17 years of experience in delivery management and customer engagement in the APAC region. Previously, Deep was positioned at Xceptor where he provided client end-to-end engagement and services delivery for the regional business programme.

Deep held several senior roles at a number of banks including Bank of America Merrill Lynch (Singapore), Bank Julius Baer (Singapore), and JPMorgan Chase (India and USA).

Commenting on the announcement, Byles says: "We are pleased to have Romain and Amol join the team, they are vastly experienced with skills in the industry — they are a great fit for us at SmartStream given the shared values for client service and delivery excellence.

"Romain and Amol have joined a successful team in APAC, that have year-on-year proven their strengths, delivering and often exceeding client expectations. Having them on board will ensure the ongoing success, as we move forward to an exciting period for SmartStream in the delivery of our latest solutions, and partnering with our clients to achieve their targeted business outcomes."

Rohee says joining SmartStream is an opportunity to bring his experience to a home-grown team and is eager to support the expansion of the firm's clients in the APAC region.

Deep adds: "Client long-term relationships are key to a successful organisation, and SmartStream is well-placed to be a partner in the customer success journey — so far, I have seen many banks that have looked upon SmartStream as the go-to-organisation in the region."